

FACULTY OF AGRICULTURE, FOOD AND NATURAL RESOURCES

**STUDENT COURSE EXPERIENCE QUESTIONNAIRE (SCEQ)
ANALYSIS OF OPEN RESPONSE COMMENTS 2003**

POSTGRADUATE COURSEWORK STUDENTS

NB: *Due to the low number of response received, and to maintain student confidentiality, no comments are provided. It is statistically invalid to convert this low number into percentages. Therefore they are expressed as raw numbers..*

1 Degree course experience

SCEQ 2003 OR Q 37¹ What are the best aspects of your degree course?

- Appreciate some aspects of the curriculum (2003: 3) (2001: 3)
- Satisfied with quality of degree (2003: 2) (2002: 1)
- Feel part of a learning community (2003: 1)
- Satisfied with learning resources (2003: 1)
- Lecturers are viewed positively (2003: 1) (2002: 1)
- Satisfied with standard of teaching received (2003: 1)

SCEQ 2003 OR Q 38² What aspects of your degree course could be improved?

- Unhappy with some aspects of the curriculum (2003: 4) (2002: 3; 2001:2)
- Unhappy with inclusion in undergraduate courses (2003: 2) (2002: 2; 2001: 2)
- Would like to provide feedback on lecturers/ courses (2003: 1)
- Feel isolated from main campus (at Cobbity) (2003: 1)
- Dissatisfied with quality of staff (2003: 1)
- Useful and timely feedback required (2003: 1)
- Dissatisfied with some aspects of assessment (2003: 1) (2002: 1; 2001: 1)
- Unhappy with workload (2003: 1) (2002: 2)
- Dissatisfied with online learning and resources (2003: 1)
- Unhappy with communication between staff and students (2003: 1)
- Unhappy with administration of degree (2003: 1) (2002: 1)

¹ Number of comments received: 2003 – 7; 2002 – 7; 2001 – 6; 2000 – 0

² Number of comments received: 2003 – 10; 2002 – 7; 2001 – 7; 2000 – 0

2 Experience of student administration and student support services

SCEQ 2003 OR Q 67³ What are the best aspects of the student administration and support services at the University?

Aspects of student administration and support services:

- Quality of customer service (2003: 2) (2002: 4; 2001: 1)
- Availability and existence of services (2003: 1)
- Online access to services (2003: 1)

Specific services

- Computer access centre (2003: 1)

SCEQ 2003 OR Q 68⁴ How could student administration and support services be improved to better support your study at the University?

Aspects of student administration and support services:

- Advertise services more (2003: 1)
- Intranet/ internet services (2003: 1) (2002: 1)

Specific services

- Library staff and services (2003: 4) (2001: 1)
- Computer access centre (2003: 1)
- Childcare (2003: 1)
- International Office (2003: 1)

³ Number of comments received: 2003 – 5; 2002 – 5; 2001: 4

⁴ Number of comments received: 2003 – 7; 2002 – 1; 2001 – 2